

Training cum workshop on IGRS (Integrated Grievance redressal System)

**held On 01/02//2016, Commissioner`s Meeting Hall
District; basti**

IGRS (Integrated Grievance Redressal system has been developed by NIC, State unit, Lucknow for Govt. of UP. IGRS is web enable solution for raised the grievances by citizen on line with different channels to govt. and easy and fast redressal of grievances by govt. departments. The beauty of IGRS portal is each process are fully automated and paperless. The govt. of UP has taken decision to implement IGRS since 25/01/2016. For proper implementation of IGRS in District Basti, a training cum workshop organized by NIC, Basti under chairmanship of Commissioner Basti. Mr. U.B. mall Technical director, NIC, Basti, master trainer for IGRS has given the training to all Divisional level officers. In the training program all technical issues are discussed among officers.

Photographs of training session.

