

Training cum workshop on IGRS (Integrated Grievance redressal System)

**held On 29/01/2016, Vikas bhawan Meeting Hall
District; basti**

IGRS (Integrated Grievance Redressal system has been developed by NIC, State unit, Lucknow for Govt. of UP. IGRS is web enable solution for raised the grievances by citizen on line with different channels to govt. and easy and fast redressal of grievances by govt. departments. The beauty of IGRS portal is each process are fully automated and paperless. The govt. of UP has taken decision to implement IGRS since 25/01/2016. For proper implementation of IGRS in District Basti, a training cum workshop organized by NIC, Basti and District administration under chairmanship of District magistrate Basti. Mr. U.B. mall Technical director, NIC, Basti master trainer for IGRS has given the training to all district, tehsil , block and thana level officers. In the training program all technical issues are discussed among officers.

Photographs of training session.

